



October 18th, 2021

To: Michael Hahn
Customs Intelligence Bureau Inc.
P.O. Box 753
Beamsville, ON
L0R 1B7
Via email to mhahn@cib.ca

Dear Michael,

This will confirm that we are pleased with the work you and your group did for Globe Union. You provided customs intelligence and advocacy expertise that, in our experience, is not readily available from most customs brokers and consultants.

Your team was able to nullify an errant customs duty reassessment and secure for us two favourable rulings at the Canadian International Trade Tribunal. One of these rulings was appealed, which you and your team successfully defended at the Federal Court of Appeal. This created significant duty savings on our importations.

We were paying duty on these items years ago when we first engaged you and your group. We can now import these same items duty free thanks to your efforts.

We are very satisfied with the results of your work and would not hesitate to recommend your service to anyone paying duty in Canada.

Sincerely,

Corey Dunwoodie
Director of Operations – Globe Union Canada, Inc.