



To Michael Hahn

Date: Aug. 23, 2018

Customs Intelligence Bureau Inc.

By email to [mhahn@cib.ca](mailto:mhahn@cib.ca)

Dear Michael,

When you first contacted us to offer your duty relief service I was a bit skeptical. We had previously contracted with a different customs consultant with no results. Your fees were only a percentage of any refund you created, so we had nothing to lose by saying yes.

Within a couple of weeks Marco provided us with a report that properly classified many of our imports into duty free classifications. You also gave us copies of unpublished customs rulings which supported your report. We took these rulings and your report to our customs broker and received immediate duty reductions on future imports.

The effect on our business was HUGE. The refunds are an added bonus.

You guys are awesome and really helped us become even more competitive in this competitive landscape.

A handwritten signature in black ink, appearing to read 'P. Paul'.

Paul

CEO,

2283222 Ontario Ltd., dba

Canada Popcorn Company, <https://www.popcornmachine.ca/>

Motorized Bicycle Canada, <https://www.motorizedbicycle.ca/>

Grow Lights Canada, <https://www.growlights.ca/>

LED Rope Lights Canada, <https://www.ledropelight.ca/>